How to Log In and Pay Rent

Your Ryder Group resident portal (Rentvine)

First time logging in

1. Find the invitation	Look for the email from Rentvine inviting you to the resident portal. Check your spam or junk folder if you don't see it.
2. Use the link	Click the link in that email. This is important: the link connects your login to your lease. Signing up any other way can leave you with an empty account.
3. Create your password	Use the same email address the invitation was sent to.
4. Log in any time	Go to rydergroup.rentvine.com/portals/resident (or the Rentvine app), enter your email, tap Continue, then your password.

Pay rent from your bank account

1. Log in	Your home screen shows your balance due.
2. Make a payment	Choose to make a payment and pick Bank account.
3. Add your bank	Enter your routing number and account number (both are on a check or in your bank's app). Choose checking or savings.
4. Review and submit	Check the amount and the total. Any fee is shown on screen before you confirm. A bank account is the lowest-cost way to pay.
5. AutoPay (optional)	To pay automatically every month, choose Enroll Now, pick your bank account, set the amount to Balance, and choose Create Recurring Payment.

If something doesn't look right

No lease or balance	You logged in but don't see your lease: your login isn't connected yet. Call or text the office and we'll fix it.
Link expired	Call or text the office and we'll send a new invitation.
Bank won't save	Double-check the routing and account numbers, then call or text the office.
When rent is due	Rent is due on the 1st. Late fees start on the 6th.

Need something?

Repairs	The best way: submit a request in your resident portal under Maintenance.
Emergencies	Call the office at (563) 549-7860. Fire, gas smell, or anyone in danger: call 911 first.
Office	Call or text (563) 549-7860 for rent, questions and emergencies. The Ryder Group, 3111 N. Brady St., Davenport, IA 52803
Resident portal	rydergroup.rentvine.com/portals/resident, or the Rentvine app