Winter Ready Checklist

A few simple steps prevent frozen pipes and no-heat calls

Keep the heat on	Keep your thermostat at 55°F or higher at all times, even when you are away.
Furnace filter	If your lease makes you responsible for filters, check it monthly in winter and replace it when it looks dirty.
Very cold nights	When it gets close to 0°F, open cabinet doors under sinks on outside walls and let faucets drip slowly.
Outside faucets	Disconnect garden hoses from outside faucets before the first hard freeze.
Know your shutoff	Find your main water shutoff now, so you can turn it off fast if a pipe bursts.
Heating safely	Keep space heaters 3 feet from anything that can burn, plug them straight into the wall, and turn them off when you leave. Never use an oven or grill to heat your home.
Detectors	Test your smoke and carbon monoxide detectors. Never unplug them or take out the batteries.
Snow and ice	Your lease says who handles snow and salting at your home. If you're not sure, call the office.
Call us right away	No heat, a frozen or burst pipe, water leaking through a ceiling, or ice building up at the roof edge: call the office at (563) 549-7860. Smell gas? Leave first, then call 911 and MidAmerican Energy from outside.
Away for a while?	If you will be gone more than a few days, keep the heat on and let us know.

Need something?

Repairs	The best way: submit a request in your resident portal under Maintenance.
Emergencies	Call the office at (563) 549-7860. Fire, gas smell, or anyone in danger: call 911 first.
Office	Call or text (563) 549-7860 for rent, questions and emergencies. The Ryder Group, 3111 N. Brady St., Davenport, IA 52803
Resident portal	rydergroup.rentvine.com/portals/resident, or the Rentvine app

See also the Ryder Group Resident Guide in your portal. Updated November 2026.